Re-WRIT

| **User case ID** | UC034 | |
| --- | --- | --- |
| **Use case name** | RE-WRIT | |
| **Process ID** | 6.3, 6.4 | |
| **Actors** | Legal Department (External) | |
| **Description** | RE-WRIT can be created once the WRIT settlement is not successful. | |
| **Pre-conditions** | * WRIT settlement is not a success * WRIT settlement Duration > 2 months * Re-Writ tasks should be created | |
| **Post-conditions** | Case close  Case Write Off | |
| **Back-end / Front-end** | - | |
| **Pre status** | *Forward to Re-Writ* | |
| **Status** | *Re-WRIT*  *Re-WRIT Settle Pending*  *Re-WRIT Settle Open-Pending*  *Re-WRIT Settle Active* | |
| **Post status** | Success: *case close*  Fail: *Pending Write-off* | |
| **Message of status** | - | |
| **Notification** | - | |
|  | **Action** | **-** |
| **Success path** | Create Re-Writ tasks  If Re-Writ settlement successful  Else, | Status = “Forward to Re-writ’  Case close  Case added to “Pending Write-off” log and forward for approval |
| **Alternate path** |  | |